



## Mitutoyo in Europe

As Europe has become more integrated, a huge and vital market is being created. Mitutoyo is well placed for the integrated expansion of the European market. Under the strategic direction of Mitutoyo Europe GmbH there is a large production, sales and service network at your disposal, with (at present) more than 85 offices in 33 European countries.

Our leading market representation ensures that Mitutoyo's customers can take full advantage of the potential of the opportunities in this growing market - several integrated supply chain service functions supporting our dealer partners and commercial customers. We provide our clients on-site service in the areas of demand planning, integrated supply systems, distribution management, warehousing and fleet management.

Mitutoyo guarantees its service for installation, calibration, inspection and repair. From the smallest caliper towards the largest measuring device, just rely on our service. Moreover we support international customers with multilingual staff. A Japanese company opening a facility in Europe? Mitutoyo trains your staff in the Japanese language. A German company relocates capital equipment to a new plant in Russia? Mitutoyo supports your staff in Russia in the German language. Mitutoyo is where you are!

## Research and development

Research and development is the cornerstone of our growth strategy and we are always seeking to provide innovative solutions by continually investing in our research and development capabilities. In recent times, the company has established itself as one of the world's most innovative providers of measuring technologies.

With substantial financial, technological and human investment Mitutoyo continues to develop advanced measurement solutions for quality assurance. New concepts, principles and technologies are constantly under development. Innovations are leading to continual improvement of our current products and may also form the basis of entirely new product lines.

## Specialised products

If you want to accurately measure down to the micron under challenging conditions, you cannot afford mistakes in the choice of instruments and you do not want to deal with compatibility issues. Mitutoyo users have no interface problems and know they can rely on measurement systems from a supplier with one of the widest product ranges in the world.

Our current product portfolio includes more than 5000 specialised measuring instruments, from the traditional analogue micrometer to the highly accurate 3D coordinate measuring machines. The product range and Mitutoyo system solutions are optimally matched and work closely together. Mitutoyo complies with the requirements of international quality systems, including ISO 9001 and ISO / TS 16949 (automotive) and AS9100 (aerospace), as well as MSA R & R studies. This will not change in the future.

## Proven quality

When it comes to quality assurance, only what is proven or what is provable matters. Your work demands guarantees regarding quality assurance.

Mitutoyo provides certificates and quality guarantees. These include a TÜV quality seal, an internationally recognised calibration certificate, guarantee card confirming IP protection, CE, etc.. With equipment that is, amongst other things, of proven high quality, you can concentrate fully on your own quality assurance.

## Customised solutions

Mitutoyo stands for technological competence and ensures, in addition to sound advice, outstanding performance in project management and engineering. A good example is the M<sup>3</sup> Solutions concept. M<sup>3</sup> stands for Mitutoyo Measurement Metrology and is a service aimed at providing individual measurement solutions. This ensures we can meet the very specific needs of customers in the field related to production and integrated quality assurance.

M<sup>3</sup> Solutions include measurement task definition, environmental analysis and solution development including costs, project management and delivery of the plan. Additionally, you can rely on the vast experience of the largest single provider of length measurement technology to ensure your own specific requirements are met.

## Training and knowledge

Do you want to know more? Then Mitutoyo is the right place. In our education and training center MIM (Mitutoyo Institute of Metrology) we offer software courses and seminars concerning the basics of 3D coordinate measuring technology, imaging metrology, surface roughness measurements and the subjects of hardness, roundness and using basic hand-held measuring tools.